



BOROUGH OF TARENTUM

OFFICE OF THE BOROUGH MANAGER
318 E. SECOND AVENUE
TARENTUM, PENNSYLVANIA 15084

May 28, 2024

Dear Tarentum Residents and Businesses,

I am writing to inform you of an important operational change at the Tarentum Borough Water Plant. This change is designed to optimize our resources while maintaining the high-quality water service you depend on. Effective June 1, 2024, we will adjust the operational hours of our water plant. Currently, the plant is staffed 24/7 across three shifts. In an effort to reduce overtime and operational expenses, we will transition to two shifts per day, covering seven days a week. This change has been carefully planned to ensure that it will not impact the quality or availability of your water service.

We are committed to the well-being and safety of our community, and it's important to note that this shift change will not result in any layoffs of our dedicated staff. Additionally, we have implemented advanced software to enhance our monitoring capabilities and ensure continuous service reliability. This technology will provide real-time alerts to Borough personnel regarding any issues in the water system, thereby maintaining our proactive stance on any potential service disruptions.

With these new operational hours, updating the protocol for reporting after-hours emergencies is also important. Going forward, please **dial 911** for any urgent issues or if you notice problems such as water breaks or downed power lines **outside of regular working hours**. This approach aligns with emergency reporting practices in other municipalities and ensures that you receive immediate assistance when it's most needed.

During normal business hours, Monday through Friday, please continue to contact Tarentum Borough directly at 724-224-1818 for any water service concerns or inquiries.

Strategic Approach to Infrastructure and Financial Management

This operational adjustment is part of the Borough's long-term strategic plan to responsibly address the deferred maintenance and associated costs of our water system. We are committed to repairing and updating our infrastructure in a way that avoids significant yearly increases in taxes or utility rates. Instead, we aim for minor, predictable increases over time, ensuring financial stability for all residents and business owners.

Our strategy includes pursuing all available grants to fund necessary improvements and adopting more efficient technologies and practices. By doing so, we can enhance service quality and sustainability without placing undue financial burden on our community.

These changes are part of our ongoing efforts to use tax and utility funds more effectively. Rest assured, our priority remains to provide you with the highest level of service without compromising on quality or safety.

Thank you for your understanding and cooperation. We appreciate your support as we continue to improve our operations to better serve you. Should you have any questions or need further clarification, please do not hesitate to contact our office.

Dwight Boddorf,
Borough Manager

