

Date: Wednesday, October 9, 2024 at 11:20 AM EDT



Scammers are continuing to aggressively target PECO customers and they are getting more resourceful and convincing every day. These scammers are contacting PECO customers and falsely claiming their electric or natural gas service will be disconnected unless payment is made immediately.

The most important thing to remember is to never give out your account or billing information to an unverified person. If you ever receive a suspicious phone call, text message, email, or have an unscheduled visit from someone in-person claiming to be from PECO, do not share your information and call us directly at 800-494-4000.

- PECO will **NEVER DEMAND IMMEDIATE PAYMENT**, nor will we ever require one specific form of payment, such as a prepaid card, bitcoin, or third-party digital money transfers such as Zelle.
 - For approved payment methods and options, visit peco.com/payment.
- **DO NOT PROVIDE YOUR ACCOUNT INFORMATION.** A real PECO representative will have the account information they need when they call.
 - Keep your banking and financial information safe. You can update your banking information through your [MyAccount](#) or make a payment through an approved method at peco.com/payment.
- **CHECK YOUR ACCOUNT STATUS, BALANCES, PAYMENTS, AND SUPPLIER INFORMATION YOURSELF** on your printed bill or log on to your PECO [MyAccount](#) or download the [PECO mobile app](#).

For more information on utility scams and what you can do to keep your information safe, visit peco.com/scams. **If you are ever suspicious of someone claiming to be from PECO, call us directly at 800-494-4000.**