Medicare.gov

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Getting care in a disaster or emergency

Rules for getting health care may change for a short time if one of these happens in your area:

- The President declares an emergency or disaster. Visit Federal Emergency Management Agency (FEMA) or call 1-800-621-FEMA (1-800-621-3362) for a list of impacted areas. TTY users can call 1-800-462-7585.

- The Secretary of the Department of Health and Human Service (HHS) declares a public health emergency. Visit Public Health Emergency or call 1-800-MEDICARE (1-800-633-4227) for a list of impacted areas.

- A governor declares an emergency or disaster. Visit your state government's official website to find out if your area is affected.

What do you need help with?

Visiting doctors or other providers

Getting your prescription drugs

Getting dialysis treatments

Getting chemotherapy or other cancer treatments

Replacing lost or damaged durable medical equipment or supplies

Paying your premium

Replacing a lost or damaged card

Qualifying for a special enrollment period

For more help:

- [Find out how to change your address with Medicare.](#)
- If you need other resources or help after an emergency, visit [disasterassistance.gov](#).

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Signup for email updates

ENTER YOUR EMAIL ADDRESS

name@example.com

By checking this box, you consent to our [data privacy policy](#).

Next Step

Medicare.gov

A federal government website managed and paid for by the U.S. Centers for Medicare and Medicaid Services.
7500 Security Boulevard, Baltimore, MD 21244