



KEISER NEWS

2026

"Small town, big heart - that's Keiser!"

May Newsletter

Vol 37

FROM MAYOR RICK CREECY

The City of Keiser continues to make steady and meaningful progress on several key projects that will benefit our community both now and into the future. Recently, we officially opened bids for the repair of our sewer system, and we were very pleased to receive six competitive bids. The lowest bid came in at just over \$3.2 million, which keeps us in line with our funding expectations. Our City Engineer is currently reviewing and verifying each bid to ensure all requirements and specifications are met. Once that process is complete, the bids will be submitted to the Arkansas Natural Resources Commission (ANRC) for approval. After we receive authorization from ANRC, the contract will be awarded and the project can move forward. While there are often delays as information moves through the approval process, we are hopeful that construction can begin by late summer. This project is a major step toward resolving long-standing sewer issues and will play a critical role in supporting future growth and development in our city.

We are also excited to share that the new walking track at the city park has been completed, and it looks outstanding. This addition has already enhanced the appearance of the park and provides a safe, enjoyable place for walking, exercise, and relaxation. The shaded areas and layout make it a great place for residents of all ages to spend time outdoors. If you haven't had a chance to visit the park recently, I strongly encourage you to come out and see it for yourself. It is something our entire community can take pride in, and it represents another positive step in the continued revitalization of our park.

In the near future, we will also begin work on addressing the drainage issues in the Circle area. This is a project many residents

have been waiting on, and we are glad to report that the contract has already been awarded. At this time, we are waiting on the contractor to complete bonding requirements and officially sign the contract so work can begin. Design and planning have already taken place, and once construction starts, this project will help improve water flow, reduce standing water, and address long-standing drainage concerns in that neighborhood.

Looking ahead, design work is currently underway for a new 50 by 250-foot parking area at the city park. As the park continues to grow and attract more visitors, additional parking has become a necessity. This new parking area will improve accessibility, provide a safer and more convenient experience for families and visitors, and support the continued expansion of park amenities. It is another important upgrade that will enhance the overall experience at one of our most valued community spaces.

In addition to these projects, we will soon be making important improvements at our water treatment plant. We will be completing a full electrical rewiring of the main power supply to improve the overall stability and reliability of the system. This upgrade will help prevent unexpected interruptions and ensure our pumps continue operating as they should. We will also be installing a red warning light outside the facility that will be clearly visible to indicate when there is an issue with the pumps. This added visibility will allow for quicker response times and help minimize the chances of our water tanks getting low due to pump-related issues. These improvements are part of our continued effort to strengthen our infrastructure and provide dependable services to our residents.

City Council meeting on the 3rd Monday of each month at 6:00 pm. All welcome.

Follow us on Facebook and at our website

Water bills due the 16th of each month. Late charges will be applied on the 17th and shutoff on the 27th unless the 27th is Friday.

Remember riding ATV's on city streets is a violation of state law and will be enforced.

Remember the city has a leash law. If you are walking your dog in the city limits they MUST be on a leash. No exceptions.

If you have not yet registered your dog or cat. Please come to City Hall and do so.

Disclaimer: The City of Keiser strives to ensure that all information published in this newsletter is accurate and up to date. However, errors or omissions may occur, and information is subject to change. The City of Keiser is not liable for any misprints, incorrect data, or reliance on the information contained in this publication.

Home owners and contractors are required to notify city hall before any mechanical excavation can be done.

City Hall—870-526-2300
New City Hall Hours
 Hours 8:00am to 4:45pm M-F
 Closed 12:00 to 1:00 for lunch

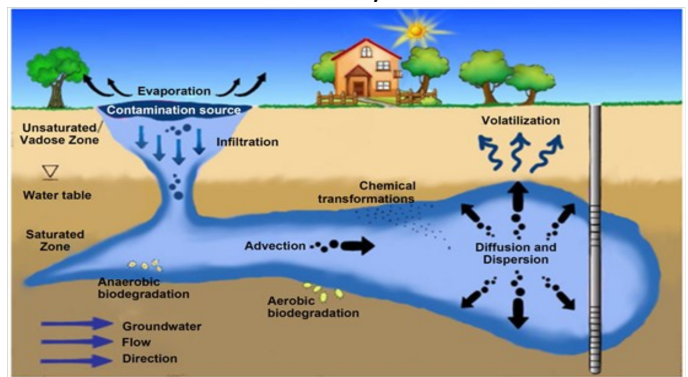
Neal Brown - Director of Public Works

Where Does Our Water Come From?

The City of Keiser's water supply comes from a natural aquifer located approximately 1,500 feet below the ground. Our well system pumps this water to the surface, where it is then transported through underground piping to our filter house for treatment. At the filter house, the water passes through two large filters operating under high pressure, typically around 55 PSI. Each filter is made up of multiple layers of filtration media, including anthracite coal, sand, and several layers of rock of varying sizes. These layers work together to remove impurities and ensure clean, safe drinking water.

During the filtration process, chlorine gas is carefully injected into the water to act as a disinfectant, eliminating harmful bacteria and maintaining water quality throughout the system. On average, our system treats between 100,000 and 2,000,000 gallons of water per day, depending on demand.

Once treated, the water leaves the filter house and is pumped into our elevated storage tanks. The City of Keiser operates two water tanks—one with a capacity of 75,000 gallons and another with a capacity of 50,000 gallons. These tanks help maintain consistent water pressure and ensure an adequate supply is readily available when needed. As demand increases throughout the day, water is distributed from these tanks into the city's water system, delivering clean and reliable water to homes and businesses across the community.



Glenn Dunn III - Chief of Police

The school year is coming to a close and our children will out and about, so as a reminder, our Helmets for Heroes program is still going and we are still on the lookout for young people showing that their safety matters. Along with the Helmets for Heroes program, our Senior Focus program is taking off. Citizens 60 years old and up can come and sign up if they are seeking assistance in the form of wellness checks, emergency ID cards, or mobility assistance. Need help getting your trash to the road for pick up? We have a program for you. Need peace of mind should an emergency arise or just want us to swing by to say hello or check on you? We have a program for you. There have been a few incidents lately where additional emergency information would have greatly assisted in helping some of our seniors, so we are excited for the program and hope we have a great response from the community.

Code Enforcement is ramping up and unsightly property and dilapidated homes remain a priority.

Our procedure remains the same: Identify property that needs to be addressed, contact the property owner and provide a courtesy top address the issue, follow up with a written warning and giving 7 days to fix the issue. If after the 7 days the issue has not been resolved and no remedy had been taken by the property owner, the city will move forward with resolving the unsightly issue at the owner's expense. This process typically is only for the most egregious cases and not every single instance. Help keep the community beautiful and help us make the city thrive.



Penny Wilbanks—Financial Director

Serving as Financial Director for the City of Keiser is a position of trust, responsibility, and dedication to the community. While much of the work happens behind the scenes, the role plays a critical part in ensuring the city operates smoothly and responsibly. The Financial Director oversees the city's financial records, manages revenues and expenditures, and works closely with the Mayor, City Council, and department heads to maintain transparency and accountability in every financial decision. From processing utility payments and payroll to tracking grant funds and preparing financial reports, the Financial Director helps ensure that every dollar is properly accounted for and used in a way that benefits the citizens of Keiser.

In a small community like ours, careful financial management is especially important. The Financial Director helps balance the city's daily operational needs while ensuring accuracy, compliance, and financial stability. This includes monitoring budgets, assisting with audits, maintaining detailed records on all of our grants, and ensuring compliance with state and feder-

al regulations. With the number of grants the City of Keiser actively pursues and manages, the Financial Director's role becomes even more essential in tracking funds, meeting reporting requirements, and ensuring that projects stay on budget and on track.

Beyond the numbers, the Financial Director is also a resource for residents. Whether answering questions about utility bills, explaining payment options, or helping citizens better understand how city funds are used, the Financial Director provides an important connection between local government and the community. Their work supports the city's commitment to transparency, efficiency, and service.

The position of Financial Director may not always be visible, but its impact is felt throughout every department and every project in Keiser. Through strong financial oversight and a commitment to integrity, the Financial Director helps keep our city moving forward ensuring that Keiser remains a responsible, well-managed community for today and for future generations.

City asks for Letters of Support

The City of Keiser is actively pursuing a grant through the Delta Regional Authority to continue making critical improvements to our sewer system, and we need your help to strengthen our application. Over the past several years, we have made meaningful progress in addressing the challenges of our aging infrastructure, but there is still more work to be done. Securing this additional funding will allow us to continue replacing deteriorated lines, improving system capacity, and reducing the ongoing issues that many of our residents have experienced.

One of the most important parts of this process is hearing directly from you—the people who live and deal with these issues every day. Grant reviewers want to understand not just the technical need, but the real-life impact these problems have on our community. If you have experienced sewer-related issues over the years, your story can make a powerful difference. Whether it is sewer backing up into your home, not being able to flush properly during heavy rains, manholes overflowing in your neighborhood, or dealing with slow drains and repeated problems, these are exactly the kinds of experiences that help demonstrate the urgency of our situation.

We are asking residents to take a few minutes to write a short letter in your own words describing what you have experienced. It does not have to be long or formal—just honest. Ex-

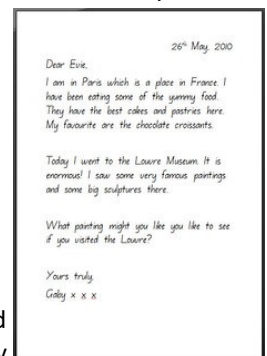
plain how these issues have affected your home, your family, or your day-to-day life. These personal accounts help paint a clear picture of why this funding is needed and why it matters so much to the people of Keiser.

Please address your letter to:

Dr. Corey Wiggins
Federal Co-Chairman
Delta Regional Authority
236 Sharkey Avenue, Suite 400
Clarksdale, MS 38614

We ask that all letters be submitted by the end of this month. You may drop your letter off at City Hall, and we will ensure it is included as part of our grant application.

This is your opportunity to play a direct role in bringing additional funding into Keiser and helping us fix these long-standing sewer issues once and for all. Every letter adds strength to our application and increases our chances of success. Together, we can continue moving our community forward and improving the quality of life for all of our residents. Help me help you—your voice truly matters.



Keiser Senior Safety Program

The City of Keiser is proud to introduce the **Keiser Senior Safety Program**, a new initiative designed to protect, support, and stay connected with the senior members of our community. Our seniors have helped build Keiser into what it is today, and this program is one more way we can give back by ensuring they feel safe, respected, and never alone. Through this effort, the City of Keiser and the Keiser Police Department are taking a proactive approach to improve safety, provide peace of mind, and strengthen relationships between our residents and local law enforcement.

The Keiser Senior Safety Program is built around simple but meaningful services that make a real difference. One of the key components is regular wellness checks, which may be conducted either in person or by phone depending on the needs of each participant. These check-ins help ensure that seniors are doing well, have access to food, water, and utilities, and are not facing any immediate safety concerns. Just as importantly, these visits provide an opportunity for friendly conversation and connection, which can be especially valuable for those who may live alone or have limited daily interaction.

Another important part of the program is fraud prevention education. Unfortunately, scams targeting seniors continue to increase, and many of these schemes are becoming more sophisticated. Through this program, we will provide information on how to recognize common scams such as phone fraud, text message scams, and fraudulent requests for personal or financial information. By staying informed and aware, our seniors can better protect themselves and avoid becoming victims of these crimes. We will also share updates through community outreach, newsletters, and social media to keep residents informed about new threats.

The program also includes the distribution of **Emergency Medical ID Cards**, which can be a critical tool during an emergency. These cards allow first responders to quickly access important information such as medical conditions, medications, allergies, and emergency contact details. Having this information readily available can save valuable time and help ensure a faster, more effective response when seconds matter most. Participants are encouraged to keep their card with them at all times so it is available whenever it is needed.

In addition, the program will utilize a secure Senior Safety Database to help improve emergency response and follow-up care. This system allows authorized personnel to maintain up-to-date contact information and notes from wellness checks, ensuring that concerns are tracked and addressed in a timely manner. By organizing this information, we can better identify needs, provide follow-up when necessary, and respond more effectively during emergencies.

Participation in the Keiser Senior Safety Program is completely free and voluntary. Seniors age 60 and older, as well as family members wishing to enroll a loved one, are encouraged to take advantage of this service. Whether someone simply wants occasional check-ins for peace of mind or more frequent contact for added support, the program is designed to be flexible and meet individual needs.

If you or a loved one would like to participate, please contact **Keiser City Hall at 870-526-2300** or stop by during normal business hours to sign up. City staff and officers will be happy to assist with enrollment and answer any questions about the program.

The Keiser Senior Safety Program is more than just a service—it is a commitment to looking out for one another and strengthening the sense of community that makes Keiser such a special place to live. By working together, we can ensure that our seniors remain safe, supported, and connected. Together, we are building a safer, stronger Keiser—one neighbor at a time.



New Way to Communicate—Savvy Citizen

The City of Keiser is excited to introduce a new and improved way to stay connected with our community through the use of Savvy Citizen. This free mobile app is designed to deliver important information directly to your smartphone, making it easier than ever to stay informed about what's happening around town.

Savvy Citizen allows the City to send real-time notifications on a wide range of topics that matter to our residents. Whether it's severe weather alerts, water or sewer updates, road closures, or public safety notices, you can receive timely information right when you need it. Instead of relying only on social media or word of mouth, this app ensures that critical updates are delivered quickly and directly to you.

In addition to emergency alerts, Savvy Citizen will also be used to share community events, project updates, and general announcements from City Hall.

From park improvements and infrastructure projects to upcoming meetings and local activities, the app helps keep everyone in the loop. It's another step forward in our ongoing effort to improve communication, increase transparency, and better serve the citizens of Keiser.

Getting started is simple. Just download the Savvy Citizen app from your phone's app store, search for the City of Keiser, and enable notifications. Once you're signed up, you'll begin receiving updates tailored specifically to our community.

We encourage all residents to take advantage of this new tool. Staying informed helps keep our community safe, engaged, and prepared. With Savvy Citizen, the City of Keiser is making communication faster, easier, and more reliable for everyone.

Become a Savvy Citizen!

Want to know what's going on in the City of Keiser?



Savvy Citizen keeps you informed about important city news and community happenings.

- Signing up is simple and free for both Apple and Android users. Stay savvy and get timely updates, local news, and event reminders by downloading the app today.



or visit SavvyCitizenApp.com for more info and download links

Council Passes Ordinances

At April's City Council Meeting, the Keiser City Council took significant action by passing five important ordinances that will help guide the City's operations, infrastructure, and future growth. The ordinances approved include Ordinance 2026-01 canceling Ordinance 2025-06, Ordinance 2026-02 addressing drainage, ditches, and culverts, Ordinance 2026-03 prohibiting motorized vehicles in the city park, Ordinance 2026-04 confirming sewer rates for bond requirements, and Ordinance 2026-05 authorizing sewer bonds. Each of these measures represents an important step in maintaining city services, improving infrastructure, and ensuring long-term stability for the community.

These ordinances cover a wide range of topics that directly impact residents, from protecting and improving the City's drainage systems to enhancing safety and preserving the quality and enjoyment of our city park. The drainage, ditch, and culvert ordinance will help ensure proper water flow and reduce

flooding concerns, while the park ordinance is aimed at keeping the park a safe and family-friendly environment for everyone. Additionally, the sewer-related ordinances are critical components in securing funding and continuing much-needed improvements to Keiser's aging sewer system, helping position the City for future growth, reliability, and economic development opportunities.

All approved ordinances are now available for public review. Residents can view them on the City's official website or in person at several convenient locations throughout Keiser, including City Hall, the Keiser Post Office, the Keiser Library, NAPA, and The Hair Lounge. Providing multiple locations ensures that everyone has access to this important information. The City encourages all citizens to take the time to review these ordinances, stay informed, and remain engaged in the decisions that continue to shape the future of our community.

Drug Drop-Off Box

The City of Keiser is proud to announce a new service aimed at protecting both public health and our environment. Keiser City Hall now has a secure Drug Drop-Off Box available for residents to safely dispose of unwanted, unused, or expired medications. This new addition provides a simple and responsible solution for getting rid of medications that are no longer needed.

Improper disposal of medications is a growing concern in communities across the country. Many people are unaware that flushing medications down the toilet or pouring them down the drain can allow pharmaceuticals to enter our water system. Once in the water supply, these substances can be difficult to remove, potentially affecting water quality, harming wildlife, and contributing to long-term environmental damage. By using the new drop-off box, residents can play an important role in protecting our local water system and preserving the health of our community.

In addition to environmental concerns, keeping unused medications at home can pose safety risks. Expired or un-

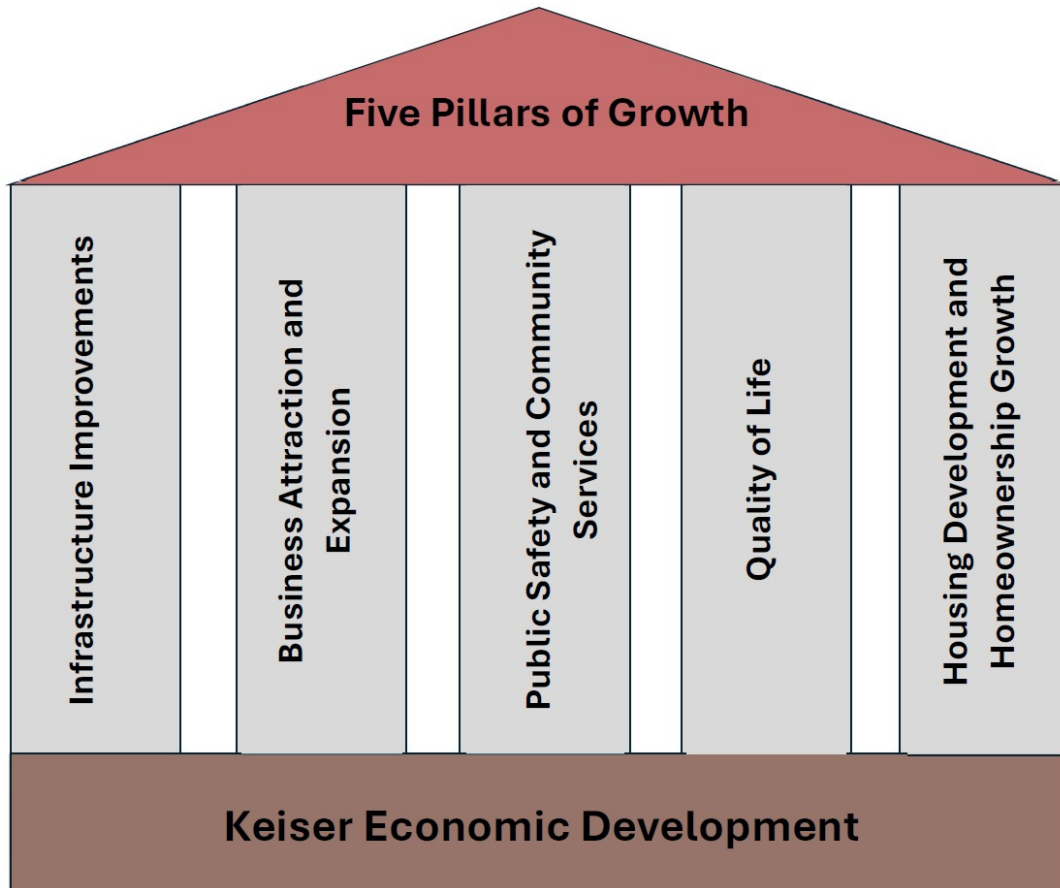
needed prescriptions can be accidentally taken, misused, or fall into the wrong hands. The secure Drug Drop-Off Box provides a safe alternative, helping reduce the risk of misuse while also promoting responsible habits within our community.

The drop-off box is located inside Keiser City Hall and is available for use during regular business hours. It is easy to use and designed to ensure that all medications are handled and disposed of properly.

We encourage all residents to take advantage of this service. By properly disposing of medications, we are taking a small but meaningful step toward keeping Keiser safe, healthy, and environmentally responsible for years to come.



Five Pillars of Economic Growth for Keiser



City Hall Hours



Monday - Friday from 8:00 - 4:45
Closed for Lunch from 12:00 - 1:00

May in Full Bloom

May is one of the most enjoyable times of the year in Keiser. As spring settles in, everything around us begins to come to life. Trees are full and green, flowers are blooming, and the longer days give us more time to enjoy the outdoors. It's a season that brings a sense of renewal and energy, and you can feel it throughout town.

May is also a time of celebration and appreciation. We recognize Mother's Day and take time to honor the important role mothers and caregivers play in our lives. Later in the month, Memorial Day reminds us of the true meaning of sacrifice as we honor the brave men and women who gave their lives for our country. It's a time to reflect, show gratitude, and come together as a community.

With warmer weather here, many of us begin working in our yards, planting gardens, and spending more time outside with family and friends. It's also a great opportunity to take advantage of our local park, walking trail, and outdoor spaces. These areas are here for everyone to enjoy, and we encourage

residents to get out, stay active, and make the most of the season.

As school begins to wind down, we also look forward to graduation season. This is an exciting milestone for our students and their families, and we congratulate all graduates on their hard work and achievements. They represent the future of our community, and we wish them continued success in whatever path they choose.

May is a month full of growth, reflection, and community spirit. As always, we appreciate each of you for taking pride in our city and helping make it a great place to live.



May 2026

SUN	MON	TUE	WED	THU	FRI	SAT
					1 May Day	2 Kentucky Derby
3 World Laughter Day	4 Star Wars Day	5 Nat's. Teacher Day	6 Nat'l Nurses Day	7 Nat'l Day of Prayer	8	9
10 Mother's Day	11	12	13	14	15 Int'l. Day of Families	16 Water Bills Due
17	18 Council Meeting	19	20 Nat'l Rescue Dog Day	21	22	23 World Turtle Day
24 Nat'l Brother Day	25 Memorial Day	26	27 Cutoff Day	28 Nat'l Burger Day	29 Nat'l Biscuit Day	30 World MS Day
31						

City Fun Page

May

B F S M O G K C X P V N M F S P R I N G
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School ending	Memorial Day	Mother's Day
Graduation	Butterflies	Blossoms
Planting	Flowers	Renewal
Sunshine	Long days	Spring
Vibrant	Warmth	Outdoor
Growth	Picnic	Breeze
Garden	Nature	Bloom
Green	Fresh	

Contact Us

City Hall—870-526-2300 Email—financialdirector@cityofkeiser.gov Mayor—mayor@cityofkeiser.gov Scan Me...



Kids Fun Page—Easter

Matching Lists With Images

arrow



baseball



banana



ant



apple



animals



astronaut



bag



anchor



alligator



ambulance



bat



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