

**** IMPORTANT CUSTOMER NOTICE ****

Yankeetown Changes Operations
Remains with Customer Service for the Water Utility

Dear Yankeetown Utility Customers:

On October 1, 2023, the Town of Yankeetown made the following changes to our water system. USWSC has been replaced by has been replaced by Water Pro.

Customer Service Changes Effective October 1, 2023

Effective October 1, 2023, Pegasus will be answering calls regarding service, bills, fees, and payments. The customer service representatives are the same people who have been providing this service for the Town, however, the contact information has changed.

A NEW account number: Please reference your new account number.

A NEW customer service number: Customers will still be able to contact an experienced customer service agent for billing questions. Please call **1-651-255-0986**.

Call Center Business Hours Remain the Same: Normal hours of operation are from 8:00 a.m. - 5:00 p.m. EST Monday through Friday (except designated holidays).

A NEW remit to address: Beginning this month, payments are to be mailed to:

Pegasus
PO Box 251040
St Paul, MN 55125

If you are Currently a Bank Online Payment Customer: Please change your profile to include your **NEW** account number and the **NEW** remit to address.

You can still make CREDIT CARD payment online: To make a credit card payment go to:

<https://heartlandpaymentservices.net/webpayments/pegasus/bills>

You can now make CHECK payment by phone: Simply call Customer Service at 1-651-255-0986.

*For other questions not listed above please call the customer service line **1-651-255-0986**.*