

A series of powerful storms moved through York County last night. Met-Ed is fully engaged in its storm response and will be working diligently to restore every customer as quickly and safely as possible.

All line and forestry crews are active in the region and significant progress has already been made. As of 8:00pm last night, there were over 12,000 customers without power in the York area and over 9,100 in the Hanover area. Currently, there are approximately 5,700 customers without power in the York area and 3,600 in the Hanover area.

Access to certain areas has proved challenging, along with addressing the large number of damaged poles, lines, and equipment. At this time, we do not have global or local Estimated Restoration Times (ETR) available. I will be keeping everyone updated as more information becomes available.

A listing and map of current outages may be viewed here: [FirstEnergy Storm Center PA \(firstenergycorp.com\)](http://www.firstenergycorp.com)

As always, please report [downed lines](#) and road closures by calling 911. Customers should assume all downed or low-hanging power lines are energized and dangerous. **Stay at least 30 feet away** and use extra caution where downed lines are tangled in trees or other debris.

Customers who experience a service interruption should report their outage to the contact center by calling, texting, or online.

Call: **1-888-LIGHTSS (1-888-544-4877)**

Text: OUT to LIGHTS (544487)

Website: www.firstenergycorp.com click "[Report Outage](#)"

FirstEnergy customers can sign up to receive [email and text message alert notifications](#) for updates after they've reported a power outage. Customers can also use two-way text messaging to report outages, request updates on restoration efforts and make other inquiries about their electric accounts. More information about these communication tools is available at www.firstenergycorp.com/connect.

Thank you for your patience and understanding as we work through this process,