

Good afternoon,

Please be advised that the **Ice and Water Reimbursement Program has been activated** for customers impacted by the recent power outages.

Customers who are currently without power may purchase ice and water from a local vendor and submit their receipts to receive an account credit. Eligible purchases are limited to **three 10-pound bags of ice and three gallons of water per day, per customer**. Customers must include their account number when submitting receipts.

Additional details, including reimbursement instructions, can be found at the following link:

<https://stories.pplelectric.com/2021/08/15/reimbursement-for-ice-and-water/>

Please share this information as appropriate with your teams and residents.

Thank you.

Thank You,
PPL Electric Utilities