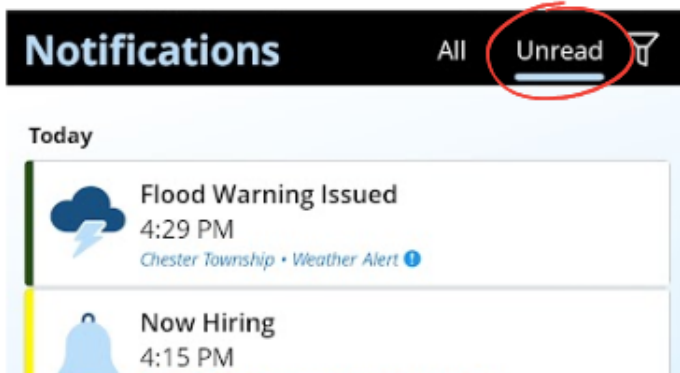


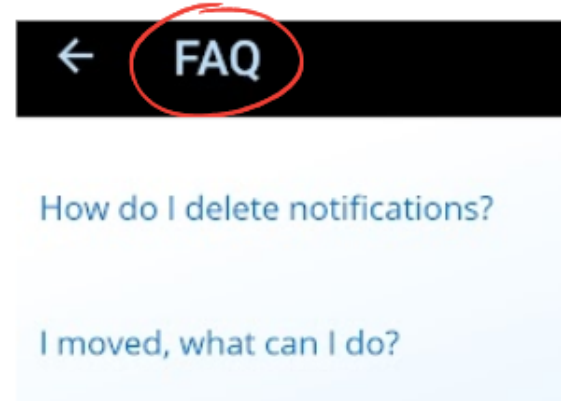
Enhanced Savvy Citizen Features:

Unread Notifications, FAQs, and More in Our Latest Update!

Viewing Unread Notifications (on App)



Help FAQ (on App)



Dear Savvy Citizen Clients:

The Savvy Citizen team strives to provide you and your residents with the best tool for municipal/resident communication. To that end, we have been working on the latest Savvy Citizen release which includes new updates and features. This release has been moved into production over the last few weeks in stages. While you or your residents will directly experience some of these improvements, others related to technology upgrades you may not notice. As we all know, technology is constantly evolving, and we are committed to keeping Savvy Citizen's infrastructure strong and up-to-date with the latest technologies.

The following is a listing of the more noteworthy updates, many of which have come from municipal and resident feedback:

- **Geospatial Services** — We have made a number of updates across our platform to improve our geospatial data and how we use it. This is leveraged in a number of places such as determining a user's home community to suggesting communities and agencies (such as police, fire, water authorities, etc.) they may be interested in following across the varying landscape of the United States.
- **Account Setup (on Website)** — The website's account setup process has been simplified and streamlined to more quickly and accurately get a new user from start to finish.
- **My Account (on Website)** — The "My Account" section of the website has been enhanced with cleaner visuals an improved experience.
- **Searching Content (on Website)** — Searching for events and notifications on the website has been improved to better find what you're looking for.

- **Explanations for Event Cancellations and Updates** — We've added the ability to include a brief explanation for why an event was cancelled or updated so that residents are clear why the change was made.
- **Viewing Unread Notifications (on App)** — Users can now toggle between all notifications and those they have not looked at yet, making it easier to determine if there was something they missed.
- **Help FAQ (on App)** — We have added a list of common questions we get from users to proactively help them find the answers they're looking for.

We want to thank you for your continued use of Savvy Citizen in your community. We look forward to updates and continual improvements in the future and will keep you posted when they occur.

Savvy Citizen Support Team

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