

## BOROUGH OF TARENTUM

Resident Notice | Utility Billing & Financial Management System



The Borough of Tarentum's new utility billing and financial management **system is now live.**

Customer accounts have been successfully migrated into the new BS&A system. Current utility bills have not yet been uploaded but are expected to be available by June 5, 2026. Once uploaded, customers will be able to view and pay their bills online. As a reminder, this month's utility **payment due date has been extended to June 22, 2026**, to accommodate the transition.

### Payment Options

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The new system provides several convenient payment options, including:

- Credit Card
- E-Check
- ACH / Bank Account Payments
- Apple/Google Pay
- Auto-Pay Enrollment

Customers may also make payments by phone by calling **724-224-1818** and selecting Option 1.

Customers may also make payment in person at the Borough office or by using the drop box.

### Logging Into Your Account

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To access your account, you will need your utility account number.

Your new account number is the same as your previous account number. If you do not know your account number, it can be found at the top of any previous utility bill.

### Recommended Method for Managing Your Account

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While the website includes a "**Pay a Bill**" button for quick payments, we encourage residents to use the **Detailed Record Search** and select **Utility Billing** when accessing their account.

This option provides additional information, including:

- Current and previous bills
- Payment history
- Water and electric usage information
- Account details

The "**Pay a Bill**" button functions as a quick-pay feature and does not provide access to these additional account details. For convenience, customers may wish to save the Detailed Record Search page as a browser favorite or bookmark for future use.

### Frequently Asked Questions

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An FAQ section is available near the bottom of the Borough's BS&A Online portal and provides answers to many common questions about logging in, making payments, and using the new system.

#### BS&A Online Portal & FAQ Section

<https://bsaonline.com/Home/MunicipalityHome?uid=3263>

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