

Crafton Borough has contracted Valley Waste Service, Inc., as the provider for the Borough's residential Solid Waste and Recycle Collection Service, under a 5-year contract. We are committed to ensuring the smoothest transition as we change providers from Waste Management to Valley Waste beginning in January of 2025. This information sheet will help guide you through the provider transition.

Residents are encouraged to contact Valley Waste directly for all missed pickups, bulky waste, white waste, electronic waste, or hazardous waste collections by phone at (724) 843-9373 opt. 1, by email at customersvc@valleywaste.com or via their website at www.valleywaste.com.

## What are examples of the types of collection Valley Waste will offer to Crafton Borough.

- Household Solid Waste Weekly collection—Household waste such as table and kitchen waste, crockery and glass, boxes, paper, used clothing or shoes.
- Recyclables— Bi-weekly Collection—Aluminum & Metal Cans, Plastics (PET, HDPE) #1, 2, & 5, paper, carboard, and glass\*. \*Glass will be repurposed.
- <u>Bulky Waste</u> —Weekly collection—Furniture, furnishings, plumbing fixtures and other household clutter items. Mattresses and Boxsprings (wrapped in plastic and taped securely tight). Carpet cut and rolled into 4ft sections, up to 6 bundles. Large items should be broken down and placed out one section per week.
- White Goods Bi-weekly Collection (Fridays during recycle week) Metal appliances, stoves, hot-water tanks, refrigerators\*, washers, dryers, dishwasher. \*Appliances containing refrigerants must be tagged certifying the removal of refrigerant.
- Electronic Waste Quarterly Collection— TV's, computers, tablets, monitors, keyboards, printers, stereos, and devices used for streaming.
- Hazardous Waste Quarterly Collection— Household paint, pesticides, pool chemicals, drain cleaners, degreasers, car care products, motor oil and batteries.

## Please contact Customer Service 24-Hours prior to your scheduled collection day for all Bulky Waste, White Waste, or Electronic Waste and 15-Days prior to your scheduled collection day for any Household Hazardous Waste.

**MISSED PICKUPS:** All missed pickups must be reported to Customer Service within 24 hours of your scheduled collection. If you fail to report a missed pickup to Valley Waste within this time, they will be unable to place a return request.

## These collection guidelines will stay the same with Valley Waste.

Receptacles should be placed at the curb, within 5 feet of the public roadway, the night before or prior to 6:00 AM on your collection day. <u>Your collection</u> <u>location will not change.</u>



For the full list of guidelines and pickup schedule, please use the QR Code to the right  $\Rightarrow$  or go the Borough's website at www.craftonborough.gov.



- > Lids should be left closed or tightly secured to the bin.
- Receptacles should be clearly visible from the street. Please ensure they are not hidden or blocked from view.
- Recyclables should be loose in cans and clearly marked recycle. Recycle that is bagged will not be collected.
- > Each week residents may place **one bulk item** out for collection.
- NOT COLLECTED: Construction materials, building materials, hazardous waste, electronic waste, vegetation or soil, tires or flammable/explosive materials will not be collected with your weekly pickup.

What changes to expect under the new Valley Waste contract.

- There will be a five (5) bag limit per household/apartment unit. Bags should be no heavier than forty (40) pounds.
- Residents may purchase five (5) additional "Bag Tags" for \$10.00 if you need to dispose of additional bags over the five (5) bag limit. These tags can be purchased and paid over the phone through Valley Waste by calling (724) 843-9373
- Solid waste must be bagged. Solid waste placed at the curb in grocery bags, paper bags, or cardboard will not be collected.
- Valley Waste will schedule specific streets for collection throughout the week, Tuesday through Friday. Your street will have pickup on a designated collection day each week, neighboring streets may have collection on a different day each week. Crafton Borough will no longer have pickup only on Tuesdays.
- Valley Waste provides specific dates for monthly collection of Electronic Waste and specific dates for quarterly collection of Household Hazardous Waste. Please review the calendar for those dates to ensure you have time to notify them for pickup of your items.





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