

IMPORTANT: York Water's Customer Service Department will be closed on Friday, October 30, 2026. Online, phone, and in-person payment services will be unavailable Thursday, October 29 at 4 pm through Monday, November 2 at 8 am.

- In addition, ALL customers received an Onsert (flyer attached) along with their bill - I've included a high resolution version (if you want to print copies), and a low resolution version if you wish to add it to your website.
- As you know, we've been working all year to get customers transitioned off of the TAP program (ACH withdrawal that we initiated) to the payment portal where they can set up AutoPay. This will be the first bill that TAP is no longer available, so we have also added this message on the bottom of the bills only for the dozen or so customers who were still marked in our system as TAP customers:

ACTION REQUIRED: The TAP payment method is no longer available. This bill will NOT be paid automatically unless you enroll in AutoPay through the York Water Customer Portal. To prevent a missed payment, visit YorkWater.com/TAP and enroll before the due date.