



Jan 9 2024 | **Storms and Outages** | 0 comments

Winter storm: Latest updates on our response

Stay safe and informed

An incoming storm is expected to bring heavy rain and winds across our service territory from Tuesday morning into Wednesday afternoon. We're closely monitoring the forecast and are prepared to respond to storm-related power outages.

Our dedicated team is ready to respond to any issues that may arise, and we are bringing in additional workers to assist in any restoration efforts that may be necessary. We'll work as safely and quickly as possible to assess damage and restore power to all customers who are impacted.

We'll be posting updates on this page throughout the storm. You can adjust alert preferences to receive a phone call, text or email at ppllectric.com/alerts to stay informed during a storm. If you experience an outage, report it by visiting ppllectric.com/outage, texting "Outage" to TXTPPL or call 1-800-342-5775.

While we've prepared for possible outages, we want you to be prepared too:

- Charge your cell phones, portable chargers and other electronic devices so they're ready to use in case of an emergency.
- Prepare or update your emergency kit with food, water, medication and pet supplies.
- Remember that candles can start fires. If you lose power, use flashlights instead. Now is a good time to check your flashlight batteries.
- If you have a portable generator, test it to make sure it's working, but never operate it in an enclosed area, like a garage, where carbon monoxide fumes could accumulate.
- Assume any downed power line is energized. Stay clear by at least 100 feet and keep kids and pets away. If you see a downed power line, report it immediately by calling 1-800-342-5775 (1-800-DIAL-PPL).